



CUSTOMER SERVICE INFORMATION FORM

Please have your product diagnosed, troubleshoot and obtain a case number with Hewlett Packard before submitting this form to our Customer Service Department via email service@compubizusa.com or fax at 1-818-994-0212.

To get your product diagnosed, troubleshoot or obtain a **CASE NUMBER**, you may contact HP at 1-800-474-6836 or 1-800-334-5144 (for Business Products).

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| HP CASE # | |
| Customer Name | |
| Order Number | |
| Product Type | |
| Product Serial Number | |
| BRIEF DESCRIPTION of the Problem Encountered with the Product | |
| DESCRIPTION of Troubleshooting Steps Done with HP | |